

From: "Bernie Daly" <bdaly@uhs.umass.edu>
Subject: **RE: Info Request - SHIP Bid Process**
Date: August 12, 2011 11:01:14 AM EDT
To: "Ryan Quinn" <rep@geouaw.org>, "Susan Chinman" <schinman@grad.umass.edu>
Cc: "Ron Patenaude" <ron@uaw2322.org>, "Jeremy Wolf" <grievance@geouaw.org>

Hi Ryan,

Susan asked that I respond directly to you on this question. The "R&R Contribution" is the Repair and Replacement portion of the budget. It is for large capital purchases such as repairs to the building or large equipment purchases such as electronic health records, radiology equipment etc.

Hope this clarifies and answers your question.

Bernie

-----Original Message-----

From: Ryan Quinn [mailto:rep@geouaw.org]
Sent: Thursday, August 11, 2011 6:14 PM
To: Susan Chinman
Cc: Ron Patenaude; Jeremy Wolf; Bernie Daly
Subject: Re: Info Request - SHIP Bid Process

Hello Susan,

Thank you for providing these additional documents. I haven't had a chance yet to look over everything, but I have one initial clarifying question about the UHS budget pdf. What is the "R&R Contribution" line towards the bottom?

Thanks,
Ryan

Ryan Quinn
UAW 2322 Servicing Representative/Organizer

413-545-0705
rep@geouaw.org

GEO/UAW Office
201 Student Union Building
UMass Amherst
Amherst, MA 01002

On 8/11/2011 5:33 PM, Susan Chinman wrote:

Hi, Ryan:

I've copied your email below into an attachment included in this email titled, "University response to GEO SHIP bid info request 2". In this document, the information you request is bolded and numbered; the corresponding University responses are underlined.

Please let me know if you have any other questions or concerns.

Regards,
Susan

Susan Chinman
Director of Administrative Services
Graduate School
University of Massachusetts Amherst
514 Goodell Building
140 Hicks Way
Amherst, MA 01003-9333
phone: 413-545-6131
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-----Original Message-----

From: Ryan Quinn [mailto:rep@geouaw.org]
Sent: Monday, August 08, 2011 5:32 PM
To: Susan Chinman
Cc: Ron Patenaude; Jeremy Wolf; Bernie Daly
Subject: Re: Info Request - SHIP Bid Process

Hello Susan,

Thank you for the information you provided on Friday. It has already proven useful in helping to complete our understanding of the bid process and the plan.

There are a few outstanding items from the information request. One omission is the minutes, attendance list, or notes from any of the meetings referenced in Ms. Daly's emails. There is no reference to what body or what persons made the decision on the plan. There are also numerous references to attachments made in the emails. Please provide this information and these documents as they are part of the initial info request and many of the emails have no content without them.

Additionally, the UMass Amherst RFR requests two plan designs: one very similar to last year's plan, and one with a 10% coinsurance on referred providers. We have not been able to find a request for a plan design substantially similar to the plan you have implemented, which includes a 15% coinsurance. When was this plan requested, by whom, and to which insurers was the request for a bid made? Please provide the bids on the current (15% coinsurance) plan to comply with our 6/9/2011 info request.

I would also appreciate clarification on whether UMass is self-insured or fully-insured and whether it has changed in the last three years.

The Oliver Wyman document indicates that the renewal rate for last year's plan would include a .4% premium increase, which is significantly lower than the 30% increase UMass spokesperson Daniel Fitzgibbons has been claiming in newspaper accounts. As near as I can tell, the 30% number seems to come from the 30.7% figure Wyman cites for AETNA's bid on last year's plan plus UHS billings. Aside from the problem we have with a UMass spokesperson claiming publicly that the renewal rate would increase 30% when the documents you have provided seem to indicate that it would be increasing slower than inflation*, this raises a new issue for us- namely, that health insurance premiums are being increased to pay out UHS claims when it is our understanding that this was not the case in the past. So, are students paying for the AETNA SHIP also going to be paying the basic health fee, and if so, what specifically does each fee pay for? What did each pay for in the past?

Daniel Fitzgibbons also made statements in the press indicating this plan change is necessary due to a \$500,000 UHS budget shortfall. Please provide the UHS budgets for the last three years so we can evaluate the impact of our plan on the UHS budget. I have looked for this info- if this is available online, a link to the information would be fine.

Please provide this information or an estimate of when you will have it by Friday, August 12.

Thank you,
Ryan

*please let me know if we are in error in our reading of this document.

Ryan Quinn
UAW 2322 Servicing Representative/Organizer

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Amherst, MA 01002

On 8/5/2011 2:41 PM, Susan Chinman wrote:

Hi, Ryan:

Please find attached the information you requested in GEO information request dated June 9, 2011 re the SHIP bid process.

If you have any questions, please give me a call.

Regards,
Susan

Susan Chinman
Director of Administrative Services
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-----Original Message-----

From: Ryan Quinn [mailto:rep@geouaw.org]
Sent: Thursday, June 09, 2011 1:17 PM
To: Susan Chinman; Ron Patenaude; Jeremy Wolf
Subject: Info Request - SHIP Bid Process

Hello Susan,

I have attached an information request related to recent changes in the Student Health Insurance Plan. It is submitted without prejudice to the union's right to request additional information.

Thank you,
Ryan

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Ryan Quinn
UAW 2322 Servicing Representative/Organizer

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